

### **1. Booking**

- (a) Your booking is not considered definite and no contract will exist between you and Mag. Julia Hofgartner until I receive full payment from you.
- (b) Cancellation will incur cancellation charges as set out in paragraph 6 below. Returned payments are subject to a EUR 150,00 handling charge.

### **2. Payment**

- (a) By submitting this application you will be sent a payment request for a €600 deposit that will secure your spot on the retreat. The payment of the outstanding amount is due 90 days before the retreat start date and you will be sent a payment request again.
- (b) The price is the exact amount to be received by me, irrespective of fluctuations in currency and irrespective of any third party transfer charges. If you choose to pay by electronic transfer, please instruct your bank to charge all costs to you in order to avoid a shortfall in the amount that I receive.

### **3. Accommodation**

- (a) SHARING A ROOM: All bed rooms are for two people. If you would like to share your room with someone particular let me know. Otherwise you will get a roommate which in my opinion fits perfectly for you.
- (b) SINGLE SUPPLEMENT: If you desire single occupancy of a room with two or more beds please write Single Occupancy! in the booking form box marked 'Additional Info'. There will be additional costs.

### **4. Your Travel Arrangements**

All travel arrangements are your responsibility and at you own cost. I shall not be held liable for any consequences arising from delays or cancellations in any of the companies you may have made arrangements with, or for any irregularities in your documentation required for travel. Make sure you submit your flight details at least 3 weeks before the retreat starts and let me know if you want me to arrange the transport or if you will do it on your own.

### **5.0 Travel Insurance**

- (a) I recommend you have travel insurance as things do happen. Your travel insurance should cover the activity of this retreat as well as unexpected cancellation, sickness, losses and all the usual risks.

### **5.1 Your Health**

- (a) You should also consult a doctor with an understanding of yoga to check that you are sufficiently fit and healthy to undertake yoga classes and other physical activities that I arrange at your request (e.g. swimming, hiking, surfing, etc.).
- (b) Please be sure to advise me of any health conditions before you book. If you experience any injury or discomfort during any activity during the retreat, then you must stop immediately and consult me. I reserve the right to decline your application. If you do not advise me of your health conditions I reserve the right to cancel your booking.

(c) Women who are 12 to 28 weeks pregnant should provide a letter from their health practitioner specifying that they are fit to travel and able to engage in the activities that we provide.

### **6. Cancellation by you**

You (or any member of your party) may cancel your booking at any time, providing that the cancellation is made by the person submitting the booking form and is notified to me in writing. Cancellation will take effect the day such notification is received by me.

If such a cancellation is made, I will retain the following costs of the retreat

- From reservation until 6 months prior to retreat start 50% of the total amount of the retreat costs
- From 6 months until 1 month prior to the retreat start 75% of the total amount of the retreat costs
- From 1 month prior to the retreat start until retreat start 100% of the total amount of the retreat costs

In addition returned payments are subject to EUR 150 handling charge.

However, if another person can be found to take your place, then I may offer you a 75% refund at our discretion. Refunds and returned payments are normally settled within 10 working days of the date of cancellation. Otherwise, once a booking has been accepted no payment is refundable unless the course is cancelled. Once the retreat has begun, no refund or part refund or unused portion of the retreat will be repaid in the event of cancellation by you. Bookings are for the stated period of the retreat. There are no refunds for an unused portion of the retreat. If the reason for cancellation is covered under the terms of your Insurance Policy, you may be able to make a claim.

### **7. Amendments**

Occasionally, changes may have to be made (e.g., yoga teacher, class times or other arrangements), which I reserve the right to do at any time.

### **8. Cancellation by me**

I reserve the right in any circumstances to cancel a retreat, in which case I will offer a full refund of all money paid within 20 working days. In particular my retreat requires a minimum number of at least 60% of the participants to have booked by 30 days before the start date. If this minimum number is not reached by that date I may cancel and refund the money to you. In this case I will not cover costs for flight etc.

### **9. My liability to you**

- (a) I accept responsibility for ensuring that the retreat is supplied as described and that the services I am contractually obliged to provide are to a reasonable standard.
- (b) I do not accept any liability for cancellations, delays or changes caused by war, threat of war, terrorist actions or threats, closure of airports, civil strife, industrial action, natural disaster, technical problems to transport, staff cancellations, unforeseen changes in your personal circumstances or other events beyond our control.

(c) I am not liable for any injuries you may incur. Yoga classes are undertaken at your own risk. I am not liable for any medical or psychiatric conditions which may develop during or subsequent to the retreat. I am not liable for loss of, or damage to, your personal property.

### **10. Complaints**

If you have a problem during my retreat, please inform me immediately and I will endeavour to put things right. Please note that I cannot guarantee the proportion of male/female guests in any group, and I cannot be responsible for the individual behaviour of any group member or other guest. Any retrospective complaint must be made in writing to me within 14 days of the end of your retreat.

### **11. Legal Disclaimer**

The information contained in this Site is for general guidance on matters of interest only. Given the changing nature of laws, rules and regulations, and the inherent hazards of electronic communication, there may be delays, omissions or inaccuracies in information contained in this Site. Accordingly, the information on this Site is provided with the understanding that the authors and publishers are not herein engaged in rendering professional advice and services. As such, it should not be used as a substitute for consultation with professionals or other competent advisers. Before making any decision or taking any action, you should consult me. While I have made every attempt to ensure that the information contained in this Site has been obtained from reliable sources, I am not responsible for any errors or omissions, or for the results obtained from the use of this information. All information in this Site is provided “as is”, with no guarantee of completeness, accuracy, timeliness or of the results obtained from the use of this information, and without warranty of any kind, express or implied, including, but not limited to warranties of performance, merchantability and fitness for a particular purpose. In no event will I, my related partnerships or corporations, or the partners, agents or employees thereof be liable to you or anyone else for any decision made or action taken in reliance on the information in this Site or for any consequential, special or similar damages, even if advised of the possibility of such damages.

### **12. Privacy Policy**

I do not store credit card details nor do I share customer details with any 3rd parties. Any personal information that you provide to me will be used only for the service you requested.